

Gifts and Entertainment

WHAT'S OUR POLICY?

Hendrick Health has policies* that provide parameters for employees and physicians giving or receiving gifts from individuals or organizations that have a referral or business relationship with the healthcare system.



REGULAR PROMO ITEMS

Like perishables and office supplies.



FANCY GIFTS

Like electronics and expensive tickets to sporting events.



BUSINESS MEALS

If total spend is capped at the nominal value defined in the Gifts and Entertainment Policy.



VENDOR CONTRIBUTIONS

May not be requested for department-specific events or activities.



GIFTS TO PATIENTS

Acceptable if \$15 or less and no more than \$75 per year.



GIFTS FROM PATIENTS

Alternative: When possible, direct patients to donate gifts to Hendrick Health's foundation.

Policy: No cash, gift cards or other gifts of any value from patients, former patients, their friends and/or relatives.

Exception: If a patient or family member brings perishable items, such as food, candy, etc. to be shared with the entire department and not for a single employee.

Reminders

- Cash, gift cards and gift certificates MAY NEVER be accepted from any Vendor.
- Vendors or potential Vendors MAY NOT pay for travel.
- Departments or individuals MAY NOT solicit contributions from Vendors for departmental activities.
- Case Managers MAY NOT accept Gifts of any value from any Potential Referral Source or a Potential Referral Recipient.
- The Case Management Department may not accept gifts from potential referral sources or recipients.

Reasons for this strict policy

- Gifts from patients can be viewed as a way to influence the healthcare provider's treatment decisions or possibly secure preferential treatment.
- Gifts from vendors can be seen as a way to influence decision making regarding vendor services or products.
- Receiving gifts can influence a healthcare's providers ability to be objective and not appear to show preferential treatment to a patient or vendor

When in doubt,
contact
Compliance and
Integrity Department

325-670-3028

compliance@hendrickhealth.org

*Gifts and Entertainment Policy (1.1630) and Medical Staff Incidental Benefits and Non-Monetary Compensation Policy (1.1623)